

STATE OF INDIANA

INDIANA UTILITY REGULATORY COMMISSION

IN THE MATTER OF THE PETITION)
OF AQUA INDIANA, INC.'S -)
DARLINGTON WATER DIVISION FOR)
A NEW SCHEDULE OF RATES AND)
CHARGES)

CAUSE NO. 43609-U

FILED

MAR 02 2009

INDIANA UTILITY
REGULATORY COMMISSION

REPORT OF

THE INDIANA OFFICE OF UTILITY CONSUMER COUNSELOR

MARCH 2, 2009

Respectfully Submitted by

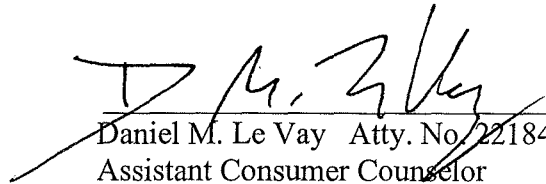
A handwritten signature in black ink, appearing to read "D. M. Le Vay", written over a horizontal line.

Daniel M. Le Vay
Assistant Consumer Counselor

CERTIFICATE OF SERVICE

This is to certify that a copy of the foregoing has been served upon the following counsel of record in the captioned proceeding by electronic mail on March 2, 2009.

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AQUA INDIANA INC.'s DARLINGTON WATER DIVISION
REPORT OF THE INDIANA OFFICE OF UTILITY CONSUMER COUNSELOR

Cause No. 43609-U

Prepared by Richard Corey, Roger Pettijohn & Edward Kaufman

I. Relief Requested

On November 14, 2008, on behalf of its Darlington Water Division, Aqua-Indiana, Inc. (alternatively referred to as "Aqua," "Darlington," "Aqua-Darlington" or "Petitioner") applied for rate relief to the Indiana Utility Regulatory Commission ("Commission") under the small utility filing procedures (170 IAC 14-1). (Aqua Indiana Inc. is a subsidiary of Aqua America, Inc., which does business in Indiana as Aqua Indiana.) The test year used was the twelve months ended June 30, 2008 adjusted for fixed, known and measurable changes in operation costs that have occurred, or will be likely to occur, within one year of the end of the test year. In its application, Aqua stated that the Darlington Water Division could justify a rate increase of 126.88%, based on a revenue increase of \$148,513. (See page 18 of Petitioner's filing.)

II. Characteristics of The Utility

a. Physical characteristics

Aqua's Darlington Water Division provides drinking water to approximately 320 customers in Montgomery County. Aqua-Darlington has no treatment plant but rather pumps from its two wells directly to its distribution system. Darlington's approximately five miles of distribution system consists for the most part of PVC pipe ranging in size from 2" to 8." Aqua-Darlington pumps an average of approximately 50,000 gallons per day (gpd). Aqua-Darlington's storage consists of a recently constructed 100,000 gallon

elevated storage tank. Since its well field is naturally low in iron concentration, Aqua-Darlington does not rely on iron removal facilities. The Darlington division employs one certified operator on a full time basis. Aqua-Darlington disinfects its water by injecting chlorine at the well-head.

b. History of Ownership

The utility was initially installed by the Darlington Water Works Company, which was formed in 1906. Darlington's plant was later acquired by the Indianapolis Water Company (IWC) in 1999. In 2002, the City of Indianapolis acquired all of IWC's assets. On November 1, 2006, Aqua Indiana purchased the Darlington assets from the Indianapolis Department of Waterworks. The assets acquired by Aqua were considered to have a fair market value of \$255,000, as a result of the Commission's final order in Cause No. 43087, issued on October 11, 2006. Aqua Indiana operates other regulated and non-regulated companies in the state of Indiana. The Commission approved Darlington's present rates and charges in Cause No. 43087, allowing it to carry forward and apply the same rates and charges in effect when the utility was owned by Indianapolis. This is the utility's first rate case as a division of Aqua Indiana.

III. Procedural History of Current Cause

On November 14, 2008 Darlington filed its application for rate change under the small utility filing procedure pursuant to 170 IAC 14-1-1 et. al. On December 2, 2008, Commission Staff issued a memorandum stating that the November 14, 2008 application was complete. On December 16, 2008 the Commission issued a docket entry noting that the Town of Darlington had requested a public field hearing and granted the request by scheduling a field hearing to take place on February 2, 2009.

On January 12, 2009 the OUCC requested that the Commission revise the procedural schedule to extend the filing date of the Public's report to allow the consideration of any issues brought forth at the field hearing. In its Docket Entry dated January 14, 2009, the Commission modified the OUCC's report filing date to take place on or before February 23, 2009. Subsequently, on February 23, 2009 Petitioner filed its motion to modify procedural schedule to permit the parties sufficient time to complete the exchange of information and exploration of possible settlement. The Commission extended the OUCC's report filing date to March 2, 2009.

IV. Darlington's Rate Base

Aqua's filing indicated original cost utility plant in service for the purpose of original cost rate base of \$965,422. This amount was derived as follows: The Commission found in Cause No. 43087, that the assets of the utility had a fair market value of \$255,000. Pursuant to the settlement between the parties, for rate making purposes the fair value rate base of the utility was determined to be \$250,000. In its application in this cause, Aqua indicated that, since the acquisition, it has added \$715,350 (net of dispositions) in utility plant for a total of \$965,350. To this amount, Aqua added working capital in the amount of \$10,894, subtracted accumulated depreciation and amortization totaling \$10,155, and subtracted Contributions in Aid of Construction (CIAC) in the amount of \$665. This resulted in an original cost rate base of \$965,422. (See Petitioner's filing, page 18.) The OUCC's calculation of rate base differs only in the amount of working capital added for a total rate base of \$965,114. (See OUCC Schedule 7.).

V. Weighted Cost Of Capital & Capital Structure

Petitioner has proposed a cost of equity of 11.00% and a weighted cost of capital of 8.375%. This is the same capital structure stipulated in Petitioner's affiliate's most recent rate case, Cause No. 43331. Petitioner did not provide a study to support its proposed cost of equity. Given its small size, the OUCC agrees with Petitioner's decision not to incur the expense necessary to perform such a study. The OUCC has also not performed a study to estimate Petitioner's cost of equity. The OUCC does not agree that if it performed such a study it would result in a cost of equity of 11.00%. However, the costs to challenge Darlington's proposed cost of equity would exceed any benefit. It is not in the public interest to have the utility incur the expense of litigating this issue, which expense may be ultimately borne by the utility's rate payers. Therefore, the OUCC accepts Petitioner's proposed cost of equity for purposes of this case.

VI. Revenue Adjustments

The OUCC has reviewed Aqua's adjustment for its reconnection fees and bad check charges, and does not dispute that such charges are reasonable and cost-based. These can be found on the OUCC's Schedule 5, Adjustments number 1 and 2.

VII. Residential Revenue Normalization – Schedule 5, Adjustment 4

Schedule 5, Adjustment 4 normalizes residential customer growth during the test year using a methodology accepted by the Commission in numerous causes. For each month of the test year, the OUCC annualized the number of bills that would accrue for any

increase or decrease in the number of customers. Then an average test year bill is calculated by dividing test year sales by the total number of test year customer bills. Finally, the additional monthly bills are totaled and multiplied by the calculated average water bill. This calculation supports an increase or decrease in *pro-forma* test year revenues, and normalizes the growth of Aqua's customer base on a per bill basis. Using the OUCC's normalization method results in a *pro-forma* present rate revenue increase of \$1,482 for residential customers.

VIII. Fire Hydrant Rental – Schedule 5, Adjustment 3

In its filing, Petitioner proposed raising its rate for fire protection from \$257.96 per hydrant per year (23 hydrants) to a monthly fee of \$1,190 for twelve operational hydrants. As a result of this change it is necessary to make an adjustment that will result in an increase in *pro-forma* proposed fire protection revenues. The new monthly rate is multiplied by twelve months and test year fire protection revenue of \$5,934 is deducted from this amount ($\$257.96 \times 23$) (See OUCC Schedule 5, Adjustment 3, and Schedule 4).

IX. Expense Adjustments

The OUCC has agreed to Aqua's adjustments for Payroll Expense, Employee Benefits, Purchased Power, Office Rent, Depreciation Expense, Property Taxes, and Utility Receipts Tax. These adjustments are shown on Schedule 6 as adjustments 1, 2, 3, 4, 6, 7 and 9. The OUCC agrees with Aqua's methodology in calculating its State and Federal income tax adjustments except for the treatment of Utility Receipts Tax (URT). Aqua assumed that URT is a state income tax deduction, which is incorrect. The OUCC's

income tax calculations incorporate changes the Public is making in other revenues and expenses along with the correction of the treatment of URT and these adjustments will alter the amounts reflected in Adjustment number 10 - Schedule 6.

X. Rate Case Expense - Schedule 6, Adjustment 5

In its filing Aqua requested rate case expense for this cause, which was to be amortized over a three year period. This expense consisted of projected legal fees of \$25,000, accounting fees of \$10,000, and costs of postage, travel, conference calls and copying of \$1,970. Through discussions with representatives of Aqua, it was determined that a more accurate level of legal and accounting expense would be \$16,000 for legal fees and \$10,000 for accounting fees. The OUCC considers this amount should be recovered over five years or amortized over a five-year period. The OUCC has adjusted Aqua's rate case expense accordingly. (See OUCC Schedule 6, Adjustment 5.)

XI. IURC Fee - Schedule 6, Adjustment 8

Throughout its filing, Aqua uses an IURC fee rate of .13156%. For the IURC's fiscal year 2008 - 2009 the correct IURC fee rate is .1203993%. The OUCC schedules reflect the current rate, which results in an increase of \$41 in *pro-forma* present rate, and \$168 in *pro-forma proposed* IURC fee expense.

XII. Plant Facilities and Service:

Source of Supply: Darlington Water's source of supply consists of two wells. Well No. 1 is capable of producing 220 gallons per minute (316,800 gallons per day), and Well No.

3 at 125 gallons per minute (180,000 gallons per day). In either case, since daily use is approximately 50,000 gallons per day, Darlington can reliably provide a one day water supply even with its largest pumping unit out of service.

Water Treatment Plant: Aqua-Darlington has no treatment plant but rather pumps from its wells directly to the distribution system. Since its well field is naturally low in iron concentration, Aqua-Darlington does not rely on iron removal facilities. Aqua-Darlington disinfects its water by injecting chlorine at the well-head.

Distribution and Storage: The distribution system consists for the most part of five miles of PVC pipe with a diameter of 2" to 8." Storage consists of a 100,000 gallon elevated storage tank. Consequently, storage is more than adequate to meet the one day storage supply recommendation in the absence of fire flow consideration.

XIII. Non-Recurring Charges

Aqua is requesting an adjustment of non-recurring charges and has provided documentation as shown in OUCC Attachment 1 which also corresponds with OUCC's First Set of Data Requests. Aqua has proposed non-recurring cost increases as follows:

- ¾" Tap fees of \$313.53 to \$1,020 (short side) \$1,360 (long side) – See table in OUCC Attachment 1 for larger sizes.
- Reconnection fee from \$25 to \$45
- Returned check charge of \$35

We believe the foregoing charges are reasonable, cost based and comparable with charges currently being proposed by other utilities.

XIV. Capital Improvements Plan (CIP)

In-Service Improvements: Aqua has completed the following improvements:

- The installation of a 100,000 gallon used elevated tank including soil sampling, foundation, engineering, erection and painting for a contract lump sum of \$335,000;
- Installation of 2,700 feet of 8-inch main from the tank site to the distribution network including main looping, service line connections, hydrants and other miscellaneous at a total cost of approximately \$220,000;
- Installation of eight hydrants.
- Well pump upgrades needed to fill the new tank at a higher elevation.

Aqua inherited a 1940 vintage 50,000 gallon steel riveted tank that had been fully depreciated and in need of significant repair. It was therefore replaced with a used 100,000 gallon welded steel tank and constructed with the bowl at a higher elevation. The higher elevation of the tank enhances water pressure. By refurbishing a used tank as opposed to purchasing a new tank, Aqua decreased the cost by approximately 27% or \$90,500. As a result of the project, storage capacity has doubled and system pressure has improved by approximately 20 psi according to reports. Further, the addition of a feeder main from the new tank along with some main looping has improved flow volumes, pressure stability and fire fighting capability.

XV. System Operations

Reporting: Aqua-Darlington has been attentively completing its State and Federal reporting requirements. Recent IDEM inspection reports show satisfactory operation and maintenance practices.

Complaint file: Aqua-Darlington operates and maintains a complaint file containing all of the necessary components.

Water Loss: Aqua's Application, Schedule E-4, page 1 of 1, shows a water loss of 8.8% for the period of July 2007 thru June 2008. It is therefore considerably within the limits of a 15% water loss benchmark.

Valve hydrant; flushing: Aqua-Darlington regularly flushes mains and operates system valves.

XVI. Field Hearing February 2, 2009

Approximately 140 people, out of a customer base of 320 connections, attended the Field Hearing at the American Legion Hall in Darlington. Twelve customers presented oral testimony and twenty-five provided written comments, which are attached to this report. Twelve of those who provided written or oral comments (approximately one third) expressed an opinion about whether the minimum usage should be changed from 6,000 to 3,000 gallons. Of those twelve who expressed an opinion about the proposed reduction in minimum usage from 6,000 gallons to 3,000 gallons, all but one person were against the change including some who indicated they tend to use less than 3,000 gallons per month. The consensus among those who spoke formally and those with whom the OUCC talked with informally seemed to be as follows:

1. The community appreciates the system improvements and understands Aqua is entitled to a return on its investment;
2. the overall increase is too aggressive;

3. this is a bad time for a major increase; i.e., 900 jobs have been lost in the Crawfordsville area;
4. the 6,000 gallon minimum should remain – and not be reduced to 3,000 as proposed.

XVII. Rate Structure

Darlington currently uses a rate structure that bases its minimum charge for a residential customer (5/8" and 3/4" meters size) on the usage of 6,000 gallons per month. The current tariff contains an error. Specifically, the rate per 1,000 gallons of \$5.07 for the first 10,000 gallons multiplied by six (6) equals \$30.42 not the \$22.97 shown on the tariff.

This error is the result of a change in Cause No. 39173, the proceeding during which the current rate structure for the utility was set in the Commission's order issued on August 22, 1991. In that cause, the utility's proposed minimum usage of 4,500 gallons was changed to 6,000 gallons. However, in making this change, the person revising the schedule of rates and charges apparently failed to also revise the charge for the minimum usage to reflect a higher volume of water. As a result of this error, the utility's customers have enjoyed water rates that have generated insufficient revenues for the operation of the utility for the past 17 years.

Petitioner proposes to correct this situation by altering the rate structure of the utility's rates by basing the minimum charge on the usage of 3,000 gallons per month, accompanied by two rate blocks (for monthly usage of 3,001 to 20,000 gallons, and above 20,000 gallons per month) designed to generate additional revenues of \$148,507,

or an approximate increase of 127%. This proposed rate structure would increase the monthly rate for a residential customer using 6,000 gallons of water or less from \$22.97 per month to \$69.55, or an increase of 202.78%.

As a result of feedback received by the OUCC at both the field hearing and through letters and telephone communications, it is apparent that the customers of the utility, though appreciative of the increase of the quality of water service and resigned to the need of a rate increase, very much want to keep a rate structure that is based on the usage of a minimum of 6,000 gallons per month.

One of the ends sought by moving from a 6,000 gallon minimum usage to a 3,000 gallon minimum usage is to promote the conservation of water as well as to discourage subsidization of the bigger users by the smaller users. In the absence of a cost of service study, it is difficult to tell whether and to what extent the existing 6,000 minimum results in subsidization by those who use less water. But more importantly, in light of the significant increase caused by the utility's recent storage tank improvement, the message of promoting more efficient use of the water through the rate structure is likely not to be received due to the scope of the increase. In recommending the continuation of the 6,000 gallon minimum in this case, the OUCC is not taking the position that in future cases with this utility that the 6,000 gallon minimum should necessarily continue. In its next case, Aqua may again consider proposing a decrease in the minimum usage to something at or below the average use. Meanwhile, the OUCC recommends the 6,000 gallon minimum remain as the first rate block.

Summary and Recommendations

The OUCC recommends the Commission approve a rate increase of 116.9% above the current rates yielding a water sales revenue increase of \$129,870 and a minimum charge of \$49.82 for 6,000 gallons per month.

AQUA INDIANA, INC. - DARLINGTON WATER DIVISION
CAUSE NUMBER 43609-U

**Comparison of Petitioner's and OUCC's
Revenue Requirements**

	<u>Per Petitioner</u>	<u>Per OUCC</u>	<u>Sch Ref</u>	<u>OUCC More (Less)</u>
Original Cost rate Base	\$ 965,422	\$ 965,114	7	\$ (308)
Times: Weighted Cost of Capital	8.38%	8.38%	8	0.00%
Net Operating Income Required for Return on Rate base	80,854	80,828		(26)
Less: Adjusted Net Operating income	(5,335)	(169)	4	5,166
Net Revenue Requirement	86,189	80,997		(5,192)
Gross Revenue Conversion Factor	172.3103%	172.5000%	1	0.1897%
Total Recommended Revenue Increase	148,512	139,720		(8,792)
Less: Hydrant Revenue	(8,346)	(8,346)	4,5	-
Other Revenues	(1,504)	(1,504)	4,5	-
Recommended Water Sales Revenue Increase	<u>\$ 138,662</u>	<u>\$ 129,870</u>		<u>\$ (8,792)</u>
Recommended Water Sales Percentage Increase	<u>120.01%</u>	<u>116.90%</u>		<u>-3.11%</u>
Requested Total Revenue Increase	<u>126.88%</u>			

Current Rate for 6,000 Gallons = \$ 22.97	<u>Proposed</u>		<u>OUCC More (Less)</u>
	<u>Petitioner</u>	<u>OUCC</u>	
	\$ 50.54	\$ 49.82	\$ (0.72)

AQUA INDIANA, INC. - DARLINGTON WATER DIVISION
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Gross Revenue Conversion Factor

	<u>Per Petitioner</u>	<u>Per OUCC</u>	
1 Gross revenue Change	100.0000%	100.0000%	\$ 139,720
2 Less: Bad Debt Rate	<u>0.8899%</u>	<u>0.8899%</u>	1,243
3 Sub-total	99.1101%	99.1101%	
4 Less: IURC Fee	<u>0.1315587%</u>	<u>0.1203993%</u>	168
5 Income Before State Income taxes	98.978541%	98.989701%	
6 Less: State Income Tax (8.5% of Line 5)	8.4132%	8.4141%	11,756
7 Utility Receipts Tax (1.4% of Line 3)	<u>1.3875%</u>	<u>1.3875%</u>	1,939
8 Income before Federal income Taxes	89.1779%	89.1881%	
9 Less: Federal income Tax (35% of Line 8)	<u>31.2123%</u>	<u>31.2158%</u>	<u>43,615</u>
10 Change in Operating Income	<u>57.9656%</u>	<u>57.9722%</u>	<u>\$ 80,999</u>
11 Gross Revenue Conversion Factor	<u>172.5200%</u>	<u>172.5000%</u>	
Petitioner Uses (See page 19 of Petitioner's filing)	<u>172.3103%</u>		

AQUA INDIANA, INC. - DARLINGTON WATER DIVISION
CAUSE NUMBER 43609-U

Reconciliation of Net Operating Income Statement Adjustments
Pro-forma Present Rates

	<u>Per Petitioner</u>	<u>Per OUCC</u>	<u>OUCC More (Less)</u>
Operating Revenues			
Water Sales	\$ -	\$ 1,482	\$ 1,482
		-	-
Fire Protection	-	-	-
Other	2,984	2,984	-
	-	-	-
Total Operating Revenues	<u>2,984</u>	<u>4,466</u>	<u>1,482</u>
O&M Expense			
Payroll Expense	2,230	2,230	-
Employee Benefits	3,995	3,995	0
Purchase Power	473	473	0
Office Rent	420	420	-
Rate Case Expense	12,990	5,594	(7,396)
	-	-	-
	-	-	-
Depreciation Expense	11,990	11,990	-
Amortization Expense	-	-	-
Taxes Other than Income:			
Payroll Tax	-	-	-
Property Tax	17,718	17,718	(0)
Utility Receipts Tax	36	77	41
IURC Fee	152	143	(9)
State Income Tax	(5,222)	(4,329)	893
Federal Income Tax	<u>(12,559)</u>	<u>(9,773)</u>	<u>2,786</u>
Total Operating Expenses	<u>32,223</u>	<u>28,538</u>	<u>(3,685)</u>
Net Operating Income	<u>\$ (29,239)</u>	<u>\$ (24,072)</u>	<u>\$ 5,167</u>

AQUA INDIANA, INC. - DARLINGTON WATER DIVISION
CAUSE NUMBER 43609-U

COMPARATIVE BALANCE SHEET

<u>ASSETS</u>	<u>June 30, 2008</u>	<u>December 31, 2007</u>
Utility Plant:		
Utility Plant in Service	\$ 338,399	\$ 313,712
Construction Work in Progress	247,381	26,215
Utility Plant Acquisition Adjustment	66,262	66,262
Less: Accumulated Depreciation	(78,605)	(75,885)
Accumulated Amortization of Acq. Adj.	(2,209)	(1,546)
Net Utility Plant in Service	<u>571,228</u>	<u>328,758</u>
Current Assets:		
Cash and Cash Equivalents	-	-
Customer Accounts Receivable	15,343	14,676
Other Accounts Receivable	60	370
Accum. Provision for Uncollectible Accounts	322	104
Accrued Utility Revenues	3,715	3,385
Other Current Assets		
Total Current Assets	<u>19,441</u>	<u>18,536</u>
 Total Assets	 <u>\$ 590,669</u>	 <u>\$ 347,294</u>

AQUA INDIANA, INC. - DARLINGTON WATER DIVISION
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COMPARATIVE BALANCE SHEET
As of June 30,

<u>LIABILITIES</u>	<u>2008</u>	<u>2007</u>
Equity		
Retained Earnings	\$ 13,462	\$ 10,810
Total Equity	<u>13,462</u>	<u>10,810</u>
Contributions in Aid of Construction	665	665
Amortization of CIAC	-	-
Net Contributions in Aid of Construction	<u>665</u>	<u>665</u>
Current Liabilities		
Accrued Taxes	(5,720)	(7,375)
Misc Current and Accrued Liabilities - Inc Admin	579,258	340,190
Other Deferred Credits	3,005	3,005
Other Current Liabilities	<u>576,543</u>	<u>335,820</u>
Total Liabilities	<u>\$ 590,670</u>	<u>\$ 347,295</u>

AQUA INDIANA, INC. - DARLINGTON WATER DIVISION
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COMPARATIVE INCOME STATEMENT
Twelve Months Ended June 30,

	<u>2008</u>	<u>2007</u>
Operating Revenues		
Water Sales	\$ 115,548	\$ 109,688
Fire Protection		2,473
Penalties		
Other	(1,484)	1,646
Total Operating Revenues	<u>114,064</u>	<u>113,807</u>
Operating Expenses		
Salaries and Wages	31,990	32,610
Employee Benefits	3,770	(333)
Purchased Power	4,734	5,591
Chemicals	355	352
Materials and Supplies	22	358
Contractual Services	12,633	16,077
Rents	4,200	4,200
Transportation Expense	2,686	2,306
Insurance	845	1,703
Bad Debt Expense	1,015	1,039
Rate Case Expense Amortization		
Miscellaneous Expense	20,526	17,162
Total O&M Expense	<u>82,776</u>	<u>81,068</u>
Depreciation Expense	5,269	5,076
Amortization Expense	-	-
Taxes Other than Income:		
Payroll Tax	3,799	3,027
Property Tax	1,500	1,240
Utility Receipts Tax	1,582	1,590
Income Taxes:		
State Income Tax	(137)	(100)
Federal Income Tax	(7,634)	(7,493)
State Income Tax - Deferred	630	630
Federal Income Tax - Deferred	2,375	2,375
Total Operating Expenses	<u>90,161</u>	<u>87,414</u>
Net Operating Income	23,903	26,393
Other Income (Expense)		
Interest Income	-	23
Revenue from Merch, Jobbing & Contract Wor	1,570	370
AFUDC	325	239
Misc Non-utility Income and Expense	(29)	(58)
Interest Expense	(9,533)	(9,963)
Total Other Income (Expense)	<u>(7,668)</u>	<u>(9,388)</u>
Net Income	<u>\$ 16,235</u>	<u>\$ 17,005</u>

AQUA INDIANA, INC. - DARLINGTON WATER DIVISION
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Pro-forma Net Operating Income Statement

	<u>Year Ended 6/30/2008</u>	<u>Adjustments</u>	<u>Sch Ref</u>	<u>Pro-forma Present Rates</u>	<u>Adjustments</u>	<u>Sch Ref</u>	<u>Pro-Forma Proposed Rates</u>
Operating Revenues							
Water Sales	\$ 109,614	\$ 1,482	5-4	\$ 111,096	\$ 129,870	1	\$ 240,966
Fire Protection	5,934			5,934	8,346	5-3	14,280
Other	(1,484)	2,984	5-1	1,500	1,504	5-2	3,004
Total Operating Revenues	<u>114,064</u>	<u>4,466</u>		<u>118,530</u>	<u>139,720</u>		<u>258,250</u>
O&M Expense	82,776			95,489			96,732
Payroll Expense		2,230	6-1				
Employee Benefits		3,995	6-2				
Purchase Power		473	6-3				
Office Rent		420	6-4				
Rate Case Expense		5,594	6-5				
IURC Fee							
Bad Debt Expense					1,243	1	
Depreciation Expense	5,269	11,990	6-6	17,259			17,259
Amortization Expense	-			-			-
Taxes Other than Income:							
Payroll Tax	3,799			3,799			3,799
Property Tax	1,500	17,718	6-7	19,218			19,218
Utility Receipts Tax	1,582	77	6-9	1,659	1,939	1	3,598
IURC Fee		143	6-8	143	168	1	311
Income Taxes:							
State Income Tax	493	(4,329)	6-10	(3,836)	11,756	1	7,920
Federal Income Tax	(5,259)	(9,773)	6-10	(15,032)	43,615	1	28,583
Total Operating Expenses	<u>90,161</u>	<u>28,538</u>		<u>118,699</u>	<u>58,721</u>		<u>177,420</u>
Net Operating Income	<u>\$ 23,903</u>	<u>\$ (24,072)</u>		<u>\$ (169)</u>	<u>\$ 80,999</u>		<u>\$ 80,830</u>

AQUA INDIANA, INC. - DARLINGTON WATER DIVISION
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Revenue Adjustments

(1)

Revenue Fees

To adjust non-recurring revenue fees to present.

Current Reconnection Fee	\$25	
Estimated Pro-forma Reconnection Fee Occurrences	60	
	<u>1,500</u>	
Less: Test Year	<u>(1,484)</u>	
Adjustment Increase (Decrease)		<u>\$ 2,984</u>

(2)

Revenue Fees

To adjust non-recurring revenue fees to anticipated proposed.

Proposed Reconnection Fee	\$ 45	
Estimated Pro-forma Reconnection Fee Occurrences	60	
Pro forma Reconneciton Fees	<u>2,700</u>	
Less: Adjusted Test Year (see Adj. 1)	<u>(1,500)</u>	
Additional Reconnection Fees		1,200
Late Fee		129
Bad Check Charge	\$ 35	
	<u>5</u>	
Adjustment Increase (Decrease)		<u>\$ 1,504</u>

(3)

Fire Hydrant Rental

To adjust hydrant rental income to reflect the Petitioner's proposed increase in fees.

Proposed Rate per month	\$1,190.00	
Times: 12 months	<u>12</u>	
Proposed Annual Hydrant Rental Income	14,280	
Current Fee per Hydrant (annual)	257.96	
Number of Hydrants	<u>23</u>	
Test Year Hydrant Rental Income	<u>5,934</u>	
Adjustment Increase (Decrease)		<u>\$ 8,346</u>

AQUA INDIANA, INC. - DARLINGTON WATER DIVISION
CAUSE NUMBER 43609-U

Revenue Adjustments

(4)

Residential Normalization

To normalize residential growth within the test year.

	<u># of Cust.</u>	<u>Growth</u>	<u># of Bills</u>	<u>Additional</u>	<u>Consumption</u>	<u>Sales</u>
July 07	307				1,470,200	\$ 8,439
Aug	313	6	1	6	1,670,100	8,201
Sept	313	-	2	-	1,398,100	8,594
Oct	313	-	3	-	2,225,000	12,765
Nov	314	1	4	4	1,379,000	8,155
Dec	316	2	5	10	1,358,500	8,700
Jan 08	316	-	6	-	1,725,900	9,384
Feb	317	1	7	7	1,462,900	9,005
Mar	317	-	8	-	1,305,700	8,302
Apr	321	4	9	36	1,550,600	8,789
May	321	-	10	-	1,501,700	9,617
"June - 08	320	(1)	11	(11)	1,483,300	7,995
Total	<u>3,788</u>	<u>13</u>		<u>52</u>	<u>18,531,000</u>	<u>\$ 107,946</u>
Average Bill (Sales / # of Test Year Bills)						\$ 28.50
Additional Residential Billings						52
Adjustment - Increase/(Decrease)						<u>\$ 1,482</u>

AQUA INDIANA, INC. - DARLINGTON WATER DIVISION
CAUSE NUMBER 43609-U

Expense Adjustments

(1)

Payroll Expense

To adjust operating expenses to reflect an increase in payroll expense.

Test Year Net Payroll Expense	\$ 31,990	
Add: Capitalized labor	<u>333</u>	
Gross Payroll		32,323
4/1/08 Wage Increase at 4% annualized		960
4/1/09 Wage Increase at 4%		<u>1,293</u>
Pro-forma Gross Payroll		34,576
Less: Pro-forma Capitalized Payroll of \$34,576 = 1.03%		<u>(356)</u>
Pro-forma Net Payroll Expense		34,220
Less: Test Year Payroll Expense		<u>31,990</u>

Adjustment Increase (Decrease) \$ 2,230

(2)

Employee Benefits

To adjust operating expenses to reflect *pro-forma* cost of employee benefits.

Pro Forma (9/30/08 of \$5,824 Annualized)	\$ 7,765
Test Year Cost of Employee Benefits	<u>3,770</u>

Adjustment Increase (Decrease) \$ 3,995

(3)

Purchased Power

Pro-forma after assumed 10% increase in power usage due to new tank	\$ 5,207
Test Year Cost of Purchased Power	<u>(4,734)</u>

Adjustment Increase (Decrease) \$ 473

AQUA INDIANA, INC. - DARLINGTON WATER DIVISION
CAUSE NUMBER 43609-U

Expense Adjustments

(4)

Office Rent

To adjust operating expenses to reflect the cost of increased office rent.

Office Rent at \$385 per month	\$ 4,620
Less: Test year expense	<u>(4,200)</u>
Adjustment Increase (Decrease)	<u>\$ 420</u>

(5)

Rate Case Expense

To adjust operating expenses to reflect the cost of this rate case.

<u>Estimated Rate Case Costs</u>	
Legal Fees	\$ 16,000
Accounting Fees	10,000
Engineering Fees	-
Other - postage, travel, conference calls, copying etc.	<u>1,970</u>
Total Rate Case Costs	27,970
Amortize over 5 years	<u>5</u>
Annual Expense	5,594
Less: Test Year Expense	<u>-</u>
Adjustment Increase (Decrease)	<u>\$ 5,594</u>

(6)

Depreciation Expense

To adjust Depreciation Expense.

Utility Plant in Service	\$ 918,188
Less: Organization Costs	(34,164)
Land	<u>(21,081)</u>
Depreciable Utility Plant in Service	862,943
Depreciation Rate	<u>2.00%</u>
Pro-Forma Depreciation Expense	17,259
Test Year Depreciation Expense	<u>(5,269)</u>
Adjustment Increase (Decrease)	<u>\$ 11,990</u>

AQUA INDIANA, INC. - DARLINGTON WATER DIVISION
CAUSE NUMBER 43609-U

Expense Adjustments

(7)

Property Taxes

To adjust operating expenses to reflect property taxes.

<i>Pro-forma</i> Property Taxes	\$ 19,218
Less: Test Year Expense	<u>(1,500)</u>
Adjustment Increase (Decrease)	<u>\$ 17,718</u>

(8)

IURC Fee

To adjust operating expenses to reflect the *pro-forma* IURC fee at present rates.

Pro-forma sales of water at present rates	\$ 118,530
Less: Interdepartmental Sales	
Less: Sales for Resale	
Applicable Operating Revenues	<u>118,530</u>
Times: Rate	<u>0.1203993%</u>
<i>Pro-forma</i> IURC Fee at present rates	143
Less: Test Year Expense	<u>-</u>
Adjustment Increase (Decrease)	<u>\$ 143</u>

(9)

Utility Receipts Tax

To adjust operating expenses to reflect the *Pro-forma* utility receipts tax at present rates.

Pro-forma sales of water at present rates	\$ 118,530
Less: interdepartmental Sales	-
Less: Sales for Resale	-
Applicable operating revenues	<u>118,530</u>
Times: Rate	<u>1.40%</u>
Pro-forma Utility Receipts Tax at present rates	1,659
Less: Test Year expense	<u>(1,582)</u>
Adjustment Increase (Decrease)	<u>\$ 77</u>

AQUA INDIANA, INC. - DARLINGTON WATER DIVISION
CAUSE NUMBER 43609-U

Expense Adjustments

(10)

Income Taxes

To adjust operating expenses to reflect *Pro-forma* income taxes at present rates.

Federal Taxes

Gross Revenue	\$ 118,530
Less: Operating Expenses	95,489
Less: Depreciation	17,259
Less: Taxes other than Income	24,819
Less Synchronized Interest	27,747
Net Operating Income before Income Taxes	(46,784)
Less: State Income Tax	(3,836)
Federal Taxable Income	(42,948)
Times: 35% tax rate	35.00%
Pro Forma Federal Income Tax Expense	(15,032)
Less: Test year Expense	(5,259)
Adjustment Increase (Decrease)	<u>\$ (9,773)</u>

State Taxes

Net Operating Income before Income Taxes	\$ (46,784)
Plus: Utility Receipts Tax not deductible for state tax purposes	1,659
State Taxable Income	(45,125)
Times Tax Rate	8.50%
Pro Forma State Income Tax Expense	(3,836)
Less: Test Year	493
Adjustment Increase (Decrease)	<u>\$ (4,329)</u>

AQUA INDIANA, INC. - DARLINGTON WATER DIVISION
CAUSE NUMBER 43609-U

Calculation of Rate Base

	<u>Per Petitioner</u>	<u>Per OUCC</u>	<u>OUCC More (Less)</u>
Utility Plant in Service at 06/30/08	\$ 918,188	\$ 918,188	\$ -
Add: Description of Project			-
			-
			-
Gross Utility Plant in Service	918,188	918,188	-
Less: Accumulated Depreciation	27,048	27,048	-
Contributions in Aid of Construction	665	665	-
Add: Amortization of CIAC	0	0	-
Net Utility Plant in Service	890,475	890,475	-
Add: Utility Plant Acquisition Adjustment	66,262	66,262	-
Less: Accumulated Amortization of Acquisition Ad	(2,209)	(2,209)	-
Materials & Supplies	-	-	-
Working Capital (see below)	10,894	10,586	(308)
			-
Total Original Cost Rate Base	<u>\$ 965,422</u>	<u>\$ 965,114</u>	<u>\$ (308)</u>

Working Capital Calculation

Operation & Maintenance Expense	\$ 91,882	\$ 95,489	\$ 3,607
Less: Purchased Water	-	-	-
Purchased Power	(4,734)	(5,207)	(473)
Rate Case Expense Amortization	0	(5,594)	(5,594)
Adjusted Operation & Maintenance Expense	87,148	84,687	(2,461)
Times: 45 Day Factor	0.125	0.125	
Working Capital Requirement	<u>\$ 10,894</u>	<u>\$ 10,586</u>	<u>\$ (308)</u>

AQUA INDIANA, INC. - DARLINGTON WATER DIVISION
CAUSE NUMBER 43609-U

Pro forma Capital Structure
As of June 30, 2008

	<u>Amount</u>	<u>Percent of Total</u>	<u>Cost</u>	<u>Weighted Cost</u>
Common Equity	\$ 482,711	50.00%	11.00%	5.50000%
Long Term Debt	482,711	50.00%	5.75%	2.87500%
Shareholder Loans		0.00%		0.00000%
Deferred Income Taxes		0.00%		0.00000%
Total	<u>\$ 965,422</u>	<u>100.00%</u>		<u>8.37500%</u>

Synchronized Interest Calculation

Total Original Cost Rate Base	\$ 965,114
Times: Weighted Cost of Debt	<u>2.88%</u>
Synchronized Interest Expense	<u>\$ 27,747</u>

1/23/09

STATE OF INDIANA
INDIANA UTILITY REGULATORY COMMISSION

IN THE MATTER OF PETITION OF)
AQUA INDIANA, INC. - DARLINGTON.)
WATER DIVISION FOR NEW SCHEDULE) CAUSE NO. 43609-U
OF RATES AND CHARGES FOR WATER)
SERVICE WITHIN MONTGOMERY)
COUNTY, INDIANA)

RESPONSES TO INDIANA OFFICE OF UTILITY CONSUMER
COUNSELOR'S FIRST SET OF DATA REQUESTS TO
AQUA INDIANA, INC. - DARLINGTON WATER DIVISION

Petitioner Aqua Indiana, Inc. - Darlington Water Division ("Petitioner") provides the following response to the Indiana Office of Utility Consumer Counselor's (the "OUCC") First Set of Data Requests.

GENERAL OBJECTIONS

1. The responses below are made solely for the purpose of this proceeding, and are not to be used in any manner in connection with any other proceeding or otherwise.

2. Any response to a Data Request set forth below is subject to all objections as to competence, relevance, materiality and admissibility, and any and all other objections on any applicable grounds, all of which objections and grounds are expressly reserved and may be interposed at the time of the evidentiary hearing in this matter.

3. Inadvertent identification or production of privileged writings or information is not a waiver of any applicable privilege. Production of writings or information does not waive any objection, including, but not limited to, relevancy to the admission of such writings in evidence.

4. Petitioner objects to the extent any Data Request seeks disclosure of documents constituting, evidencing or reflecting confidential communications between Petitioner and their attorneys or documents that are otherwise protected from disclosure by the attorney-client privilege. Petitioner may produce responsive documents without waiving the foregoing objection.

5. Petitioner objects to the extent the Data Requests seek information or documents which are neither relevant nor material to, or are outside the scope of, the subject-matter involved in this proceeding, and which are not reasonably calculated to lead to the discovery of admissible evidence.

6. Petitioner assumes no obligation to supplement their responses to the Data Requests except to the extent required by Ind. Trial Rule 26(E) and object to any instructions that purport to create any additional supplementation obligation.

7. Petitioner objects to the Data Requests to the extent they request either Petitioner to perform a study, conduct an analysis or otherwise prepare information that does not currently exist.

8. Petitioner objects to the Data Requests to the extent they are not limited to any stated period of time or specify a period of time that is longer than is relevant to this proceeding or is otherwise overly broad and unduly burdensome.

SPECIFIC DATA REQUESTS

Q-1: Please provide documentary support for the proposed non-recurring charges for utility services found under Tab 3 of Petitioner's filing.

Response:

Tap Charges: Petitioner seeks standardization of significant non-recurring fees among its Indiana companies to the extent reasonably possible. Consequently, Petitioner

patterned its proposed "Tap Charges" for Darlington on those applied for by its affiliate, Utility Center, Inc. Petitioner further requested the Commission to rely on the materials submitted in support of Utility Center's proposed charges as support for Petitioner's proposed "Tap Charges" for Darlington. (See Schedule G-1 to Petitioner's November 14, 2008 Application.) Since making that request and at the OUCC's suggestion, Petitioner has developed the attached additional information in support of its proposed "Tap Charges." Because taps at Darlington are installed by a third party contractor and not Petitioner's own workforce, the attached Darlington-specific costs are, in part, based on an estimate for long and short taps provided by an area contractor.

Disconnect / Reconnection Fee: Petitioner's proposed "Disconnect / Reconnection Fee" also is consistent with that applied for and supported by Utility Center. Please note, however, that Petitioner opted to round the Darlington "Disconnect / Reconnection Fee" to the nearest \$5.00, or \$45.00. Documentary support for this fee reflecting Darlington's costs is attached.

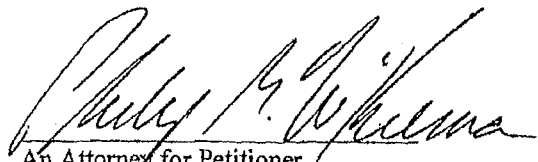
Returned Check Charge: Petitioner's proposed "Returned Check Charge" also is consistent with that applied for and supported by Utility Center. Again, please note that Petitioner opted to round the Darlington "Returned Check Charge" to the nearest \$5.00, or \$35.00. Documentary support for this fee reflecting Darlington's costs is attached.

Late Fees: The Darlington filing proposed a simpler calculation for "Late Fees" than was applied for and supported by Utility Center on 10/13/08. Petitioner also believes this simpler calculation will result in more affordable "Late Fees" for its customers.

CERTIFICATE OF SERVICE

The undersigned hereby certifies that on this 23rd day of January, 2009 a copy of
foregoing document was served by hand delivery upon:

Daniel M. LeVay
Indiana Office of the Utility Consumer Counselor
National City Center
115 West Washington Street, Suite 1500 South
Indianapolis, Indiana 46204


An Attorney for Petitioner

Philip B. McKiernan
Hackman Hulett & Cracraft LLP
111 Monument Circle, Suite 3500
Indianapolis, IN 46204-2030
(317) 636-5401
(317) 686-3288 (fax)

Darlington Tap Fee Calculation

December 2008

A. Contractor Costs¹

Materials

Labor

Sales Tax

B. Meter Cost

C. Inspection

D. Administrative

Total Cost

Proposed Fee

3/4" Connection		1" Connection		1 1/2" Connection		2" Connection	
Short-Side	Long Side	Short-Side	Long Side	Short-Side	Long Side	Short-Side	Long Side
\$ 410.00	\$ 460.00	\$ 410.00	\$ 460.00	\$ 631.00	\$ 775.00	\$ 700.00	\$ 850.00
\$ 370.00	\$ 755.00	\$ 370.00	\$ 755.00	\$ 750.00	\$ 1,300.00	\$ 875.00	\$ 1,400.00
\$ 28.70	\$ 32.20	\$ 28.70	\$ 32.20	\$ 44.17	\$ 54.25	\$ 49.00	\$ 59.50
\$ 150.00	\$ 150.00	\$ 225.00	\$ 225.00	\$ 335.00	\$ 335.00	\$ 380.00	\$ 380.00
\$ 75.00	\$ 75.00	\$ 75.00	\$ 75.00	\$ 75.00	\$ 75.00	\$ 75.00	\$ 75.00
\$ 15.00	\$ 15.00	\$ 15.00	\$ 15.00	\$ 15.00	\$ 15.00	\$ 15.00	\$ 15.00
\$ 1,048.70	\$ 1,487.20	\$ 1,123.70	\$ 1,562.20	\$ 1,850.17	\$ 2,554.25	\$ 2,094.00	\$ 2,779.50
\$ 1,020.00	\$ 1,360.00	\$ 1,085.00	\$ 1,435.00	\$ 1,840.00	\$ 2,545.00	\$ 2,005.00	\$ 2,765.00

Larger than 2"
Actual Cost

¹ Contractor estimate for 3/4" tap attached.

Conner Excavating, Inc.

920 N. 1075 E.
Crawfordsville, IN 47933
Office: 765-794-4172
Fax: 765-794-0258
ConnerExcavating@starband.net

Estimate

Date	Estimate #
11/25/2008	139

Name / Address
Aqua Indiana 8275 Allison Pointe Trail, Suite 375 Indianapolis, Indiana 46250

Project

Description	Qty	Cost	Total
Short side services	1	808.70	808.70
Materials	1	410.00	410.00T
Labor	1	370.00	370.00
Sales tax		7.00%	28.70
Long side services	1	1,247.20	1,247.20
Materials	1	460.00	460.00T
Labor	1	755.00	755.00
Sales Tax		7.00%	32.20

We look forward to working with you!	Total
--------------------------------------	--------------

This quote expires thirty days after posted date.

Darlington Water
Supporting Calculations for Miscellaneous Fees and Charges

Proposed Reconnection Charge: \$45.00

	<u>Hourly Wage</u>	<u>Benefits - 40.62%</u>	<u>Total Wages & Benefits Per Hr.</u>	
Operator	\$ 14.89	\$ 6.05	\$ 20.94	
Office Manager	\$ 22.93	\$ 9.31	\$ 32.25	
Estimated time required			0.50	
			\$ 16.12	
Estimated Labor and Benefits Costs			\$ 37.07	
Transportation Costs (Gasoline, Repairs, Maintenance, Taxes, etc)			\$ 8.50	
Estimated Cost to Utility to Disconnect/Reconnect Service			\$ 45.57	
			Rounded \$ 45.00	Requested Fee Amount

Darlington Water
Supporting Calculations for Miscellaneous Fees and Charges

Returned Check Charge: \$35.00

Amount required to cover the cost incurred by utility having to re-process the original transaction.

	<u>Hourly Wage</u>	<u>Benefits - 40.62%</u>	<u>Total Wages & Benefits Per Hr.</u>
Customer Service Rep.	\$ 13.97	\$ 5.67	\$ 19.64
Billing Supervisor	\$ 18.47	\$ 7.50	\$ 25.97
	\$ 32.44	\$ 13.18	\$ 45.61

Avg. Hourly Wages

Customer Svc. Rep. and Supervisor	\$ 16.22	\$ 6.59	\$ 22.81
-----------------------------------	----------	---------	----------

Wells Fargo Bank Charges per returned deposited item
(Based upon check being redeposited twice)

\$ 11.00

\$ 33.81

Rounded \$ **35.00** Requested Fee Amount

INDIANA UTILITY REGULATORY COMMISSION PUBLIC FIELD HEARING

February 2, 2009

RAP ATTACHMENT 2

CAUSE NO. 43609-U

PAGE 1 OF 53

IURC CAUSE NO. 43609-U

IN RE THE MATTER OF THE PETITION OF AQUA INDIANA, INC. DARLINGTON WATER
DIVISION FOR A NEW SCHEDULE OF RATES AND CHARGES

If you would like to comment for the record in this cause you must complete this form.
Oral and /or written testimony is welcome (both carry equal consideration).

(PLEASE PRINT)

NAME: Mr. ^{and} Mrs. Richard Lowe

ADDRESS: 302 W. ADAMS ST / P.O. Box 191 / DARLINGTON, IN
47940

PLEASE PROVIDE THE NAME OF ANY FIRM OR ASSOCIATION YOU ARE REPRESENTING:

DO YOU WISH TO VERBALLY TESTIFY? (Circle one)

YES

NO

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

(You may make both written and oral comments)

WE ARE CONCERNED SPECIFICALLY ABOUT THE BASE AMOUNT OF
GALLONS ALLOWED. WE UNDERSTAND THE RATE NEEDS TO BE INCREASED,
BUT ASK THAT THE GALLONS LIMIT STAY AT 6,000. WE JUST
HAVE THE 2 OF US IN OUR HOME, AND WE ARE UNABLE TO STAY
UNDER 3,000 GALLONS. DON'T TRY TO PAY FOR THE IMPROVEMENTS

ADDITIONAL COMMENTS MAY BE PLACED ON THE BACK OF THIS SHEET

on back →

Signature: Richard B. Lowe

Date _____

Comments provided in this cause are considered public records pursuant to the Indiana Access to
Public Records Act (Indiana Code 5-14-3-1, et seq.).

IN RECORD TIME, OR DARLINGTON WILL BE
A GHOST TOWN BECAUSE NO ONE CAN AFFORD
TO LIVE HERE. THEN, WHO WILL PAY ???

RAP ATTACHMENT 2

CAUSE NO. 43609-U

PAGE 2 OF 53

INDIANA UTILITY REGULATORY COMMISSION PUBLIC FIELD HEARING

February 2, 2009

RAP ATTACHMENT 2
CAUSE NO. 43609-U
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IURC CAUSE NO. 43609-U

IN RE THE MATTER OF THE PETITION OF AQUA INDIANA, INC. DARLINGTON WATER
DIVISION FOR A NEW SCHEDULE OF RATES AND CHARGES

*If you would like to comment for the record in this cause you must complete this form.
Oral and /or written testimony is welcome (both carry equal consideration).*

(PLEASE PRINT)

NAME: Gary Col

ADDRESS: _____

PLEASE PROVIDE THE NAME OF ANY FIRM OR ASSOCIATION YOU ARE REPRESENTING:

DO YOU WISH TO VERBALLY TESTIFY? (Circle one)

YES

NO

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

(You may make both written and oral comments)

I have a small business on City Water. Very
Simply put, if water goes up any way near what
is predicted I can put in a well and have it paid
for in less than 2 years.

I don't have all the Facts, but from what

ADDITIONAL COMMENTS MAY BE PLACED ON THE BACK OF THIS SHEET

Signature: 

Date: 2/2/09

Comments provided in this cause are considered public records pursuant to the Indiana Access to Public Records Act (Indiana Code 5-14-3-1, et seq.).

I have heard you are attempting to
Recoup your Investment in a very rapid
Rate. If your now rate is based on
an amortized period of 20 or more years,
then I would understand.

INDIANA UTILITY REGULATORY COMMISSION PUBLIC FIELD HEARING

February 2, 2009

RAP ATTACHMENT 2
CAUSE NO. 43609-U
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IURC CAUSE NO. 43609-U

IN RE THE MATTER OF THE PETITION OF AQUA INDIANA, INC. DARLINGTON WATER
DIVISION FOR A NEW SCHEDULE OF RATES AND CHARGES

If you would like to comment for the record in this cause you must complete this form.
Oral and /or written testimony is welcome (both carry equal consideration).

(PLEASE PRINT)

NAME: Stephen C Campbell

ADDRESS: PO Box 242, 501 Douglas, Darlington TN 47940

PLEASE PROVIDE THE NAME OF ANY FIRM OR ASSOCIATION YOU ARE REPRESENTING:

DO YOU WISH TO VERBALLY TESTIFY? (Circle one)

YES

NO

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

(You may make both written and oral comments)

I believe that this rate increase is too high
for a town this size. I believe Aqua knew it would
need to replace or modify the water system when it
purchased the water company, and should have
known of this cost, over

ADDITIONAL COMMENTS MAY BE PLACED ON THE BACK OF THIS SHEET

Signature: Stephen C Campbell Date: 2-2-2009

Comments provided in this cause are considered public records pursuant to the Indiana Access to
Public Records Act (Indiana Code 5-14-3-1, et seq.).

This increase will place a financial
monthly burden on the people and
have a detrimental effect on property
values.

INDIANA UTILITY REGULATORY COMMISSION PUBLIC FIELD HEARING

February 2, 2009

RAP ATTACHMENT 2

CAUSE NO. 43609-U

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IURC CAUSE NO. 43609-U

IN RE THE MATTER OF THE PETITION OF AQUA INDIANA, INC. DARLINGTON WATER
DIVISION FOR A NEW SCHEDULE OF RATES AND CHARGES

If you would like to comment for the record in this cause you must complete this form.
Oral and /or written testimony is welcome (both carry equal consideration).

(PLEASE PRINT)

NAME: Russ & Patsy Hodges
P.O. Box 854

ADDRESS: 401 W. Academy St Darlington, TN 47940

PLEASE PROVIDE THE NAME OF ANY FIRM OR ASSOCIATION YOU ARE REPRESENTING:

our residence and The Hair Mill (Beauty shop)
and rental property

DO YOU WISH TO VERBALLY TESTIFY? (Circle one)

YES

NO

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

(You may make both written and oral comments)

We are not opposed to an increase to upgrades
and better the community. However we feel
the proposed rate is extremely extravagant.
Our residence and buisnes The Hair Mill
as well as our rental property for example
(over)

ADDITIONAL COMMENTS MAY BE PLACED ON THE BACK OF THIS SHEET

Signature:

John R. Hodges & Patsy L. Hodges Date 2-2-09

Comments provided in this cause are considered public records pursuant to the Indiana Access to
Public Records Act (Indiana Code 5-14-3-1, et seq.).

Did not receive any new water lines

We have providing a hair care service for this community are on fixed income.

If this proposed rate is accepted we will be forced to raise our prices and may even be forced to close our door, as we serve many clients on fixed incomes.

We would appreciate Aqua keeping 6000 gallon and taking longer to Repay

Thank you

Patsy Wadges

INDIANA UTILITY REGULATORY COMMISSION PUBLIC FIELD HEARING

February 2, 2009

RAP ATTACHMENT 2

CAUSE NO. 43609-U

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IURC CAUSE NO. 43609-U

IN RE THE MATTER OF THE PETITION OF AQUA INDIANA, INC. DARLINGTON WATER
DIVISION FOR A NEW SCHEDULE OF RATES AND CHARGES

If you would like to comment for the record in this cause you must complete this form.
Oral and /or written testimony is welcome (both carry equal consideration).

(PLEASE PRINT)

NAME: Richard L. Banker

ADDRESS: 105 Grant St.

PLEASE PROVIDE THE NAME OF ANY FIRM OR ASSOCIATION YOU ARE REPRESENTING:

DO YOU WISH TO VERBALLY TESTIFY? (Circle one)

YES

NO

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

(You may make both written and oral comments)

current Rate 6,000 gal @ \$22.97 Verse
proposed Rate Design: 1st 3,000 gal @ \$46.00
is A 200% increase not 100% as stated in
Aqua's Rate request. Most people use between
4,000 gal AND 5,000 gal. This increase is too high

ADDITIONAL COMMENTS MAY BE PLACED ON THE BACK OF THIS SHEET

Signature: Richard Banker Date 2-2-09

Comments provided in this cause are considered public records pursuant to the Indiana Access to Public Records Act (Indiana Code 5-14-3-1, et seq.).

on back

Most People payoff ¹⁾ a new car in 5-7 years

2) a house in 30 years

In both payoffs, after a car or house

is paid for we don't make a profit

on our house or car. I think that

a 5-6 year pay back in Agun's improvement

is too short. 10 to 15 years is more

Fair. Keep the minimum at 6,000 gal

per customer.

INDIANA UTILITY REGULATORY COMMISSION PUBLIC FIELD HEARING

RAP ATTACHMENT 2

February 2, 2009

CAUSE NO. 43609-U

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IURC CAUSE NO. 43609-U

IN RE THE MATTER OF THE PETITION OF AQUA INDIANA, INC. DARLINGTON WATER
DIVISION FOR A NEW SCHEDULE OF RATES AND CHARGES

If you would like to comment for the record in this cause you must complete this form.
Oral and /or written testimony is welcome (both carry equal consideration).

(PLEASE PRINT)

NAME: Donald Dale

ADDRESS: 404 W. 5TH PO 341, Darlington, IN 47940

PLEASE PROVIDE THE NAME OF ANY FIRM OR ASSOCIATION YOU ARE REPRESENTING:

DO YOU WISH TO VERBALLY TESTIFY? (Circle one)

YES

NO

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

(You may make both written and oral comments)

ADDITIONAL COMMENTS MAY BE PLACED ON THE BACK OF THIS SHEET

Signature: Donald Dale

Date

2/2/09

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Public Records Act (Indiana Code 5-14-3-1, et seq.).

With the economy in the shape its in this case is the most ~~extra~~ waste thing I ever heard of. The population of this town is away down plus there is no business ^{or} school any more so why do we need a 100,000 gal. tank, when 50,000 gal used to supply everyone. 5 garages, 2 restaurants, 2 hardware stores, furniture store, drug store - 3 grocery stores, school, library, 2 barber shops, elevator, laundry mat.

What would have been wrong with leaving the old tower or one of the same size and fixing some of the problems to improve what we had.

February 2, 2009

CAUSE NO. 43609-U

PAGE 13 OF 53

IURC CAUSE NO. 43609-U

IN RE THE MATTER OF THE PETITION OF AQUA INDIANA, INC. DARLINGTON WATER
DIVISION FOR A NEW SCHEDULE OF RATES AND CHARGES

If you would like to comment for the record in this cause you must complete this form.
Oral and /or written testimony is welcome (both carry equal consideration).

(PLEASE PRINT)

NAME:

John E. Mullen

ADDRESS:

210 W. Adams St. P.O. Box 332, Darlington, IN 47940

PLEASE PROVIDE THE NAME OF ANY FIRM OR ASSOCIATION YOU ARE REPRESENTING:

DO YOU WISH TO VERBALLY TESTIFY?

(Circle one)

YES

NO

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

(You may make both written and oral comments)

My wife and I are on a fixed income (Social Security).
We are home most all the time 24/7. We would
like very much to leave the first gallon usage
at 6,000. We can pay the \$46.00 monthly charge, but
not the extra \$7.85 per 1,000 gal. We can

ADDITIONAL COMMENTS MAY BE PLACED ON THE BACK OF THIS SHEET

cont
next page

Signature:

John E. Mullen

Date

2-4-09

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Public Records Act (Indiana Code 5-14-3-1, et seq.).

Please save our home town of
Darlington. We see families and
retired couples leaving Darlington
because of the expensive utilities.

Thank you.

Not the extra \$7.22 per 1,000 gal. We can
at 1,000. We can pay the \$4.00 monthly charge, but
like had much to leave the first gallon usage
we are home most all the time w/4. We would
my wife and I are on a fixed income (Social Security).

3701 44 4894

P.O. - P - 2

2011 3-11

INDIANA UTILITY REGULATORY COMMISSION PUBLIC FIELD HEARING

February 2, 2009

RAP ATTACHMENT 2

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IURC CAUSE NO. 43609-U

IN RE THE MATTER OF THE PETITION OF AQUA INDIANA, INC. DARLINGTON WATER DIVISION FOR A NEW SCHEDULE OF RATES AND CHARGES

If you would like to comment for the record in this cause you must complete this form. Oral and /or written testimony is welcome (both carry equal consideration).

(PLEASE PRINT)

NAME: RICHARD C. AMES

ADDRESS: P.O. Box 214 DARLINGTON, IN 47940

PLEASE PROVIDE THE NAME OF ANY FIRM OR ASSOCIATION YOU ARE REPRESENTING:

DO YOU WISH TO VERBALLY TESTIFY? (Circle one)

YES

NO

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

(You may make both written and oral comments)

① My Home: My monthly readings varies all over the place - I DON'T UNDERSTAND how I CAN use 7900 gallon 1-month - AND the very next month be 800 gallon. My AVERAGE usage is 1,000 gallon (over)

ADDITIONAL COMMENTS MAY BE PLACED ON THE BACK OF THIS SHEET

Signature: Richard C. Ames

Date: 2/2/09

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~~B~~ I AM NOT AGAINST A RAISE But
BASED ON 2008 my bill for ~~7700~~ 7700
IN 2008 WAS \$34.00, THE SAME USAGE FOR
2009 WILL BE \$86.00 FOR THE AMOUNT OF GALLONS,

RAP ATTACHMENT 2
CASE NO. 43609-U
PAGE 16 OF 53

(2) I MANAGE A TRAILER PARK (COFFIN
RENTALS) (A) How is the gallons going
to be charged? We currently have
only 1 meter for the TRAILER PARK.
How is the gallons figured ON 1 1/2"
meter?

Will Aqua be putting meters on each
one of our trailers?

DARLINGTON OLD SCHOOL PARK

(3) How will the "gallons be
charged for the PARK?

I'm the president of the
Park Board.



INDIANA UTILITY REGULATORY COMMISSION PUBLIC FIELD HEARING

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IN RE THE MATTER OF THE PETITION OF AQUA INDIANA, INC. DARLINGTON WATER
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*If you would like to comment for the record in this cause you must complete this form.
Oral and /or written testimony is welcome (both carry equal consideration).*

(PLEASE PRINT)

NAME: NORMA JEAN WILLHITE

ADDRESS: 305 W. Adams St. Darlington, IN. 47940
P.O. Box 577

PLEASE PROVIDE THE NAME OF ANY FIRM OR ASSOCIATION YOU ARE REPRESENTING:

DO YOU WISH TO VERBALLY TESTIFY? (Circle one)

YES

NO

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

(You may make both written and oral comments)

I attended the hearing on February 2, ⁽⁰⁹⁾ and I feel those who testified expressed the opinions and concerns of most of the citizens of Darlington.

I am 77 years of age and living alone on a fixed income. I receive substantial help from my children, and yet, I find it

ADDITIONAL COMMENTS MAY BE PLACED ON THE BACK OF THIS SHEET

Signature: Norma Jean Willhite

Date 02/20/09

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FEB 24 PM 4:02

very difficult to make ends meet. By the time I ^{pay the} necessary expenses: Insurance, (Life, Health, ^{WAGE 48 OF 53} and Auto) the Co-pay on my prescriptions, utilities, & food - there isn't a lot left to live on. I feel the minimum amount I've been paying for water is more than enough, not to mention the sewage bill. I've been trying to cut back on my usage. I just hope I don't have a leak somewhere and that the meter readings are correct.

I do appreciate the ^{improvement} in service since the ^{newer} town was created. However, someone made the point at the Hearing that whenever anyone makes a purchase such as real estate, business, etc - the seller is required to disclose any & all problems connected with that ~~purchase~~ - purchase.

I feel this has been handled poorly & unfairly. I feel the customers should have had more input on this decision - after all - we're footing the bill. Cutting the minimum consumption & doubling the minimum fee is just too much, especially with the economy as it is.

I hope you will reconsider & come to a more reasonable & fair decision

Thanks you,
Norma Jean Hill Pitt

*PS - As with most people, my ^{Health} insurance doesn't cover all of my Medical bills, and I have had significant outlay in that area also.

43609-4

Daniels, Sandy

RAP ATTACHMENT 2

CAUSE NO. 43609-U

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From: UCC Consumer Info
Sent: Monday, February 16, 2009 7:21 AM
To: Daniels, Sandy
Subject: FW: IURC Cause No. 43609-U

From: Dennis Lough [mailto:dwldarton@yahoo.com]
Sent: Friday, February 13, 2009 5:08 PM
To: UCC Consumer Info
Subject: IURC Cause No. 43609-U

IURC.

I am Dennis Lough, and reside at 206 Meridian St. Darlington, Indiana. I am writing to express my concern with IURC Cause NO.43609-U.

I attended the hearing at the American Legion earlier this month and would like to express my views.

I do not agree with some who attended and stated they would be happy if the rate doubled to \$46.00 and the usage rate remains at 6000 minimum. Being single, my usage rarely is above 2000 gallons, I believe the rate should remain the same and reduce the minimum usage to gain added revenue. Pay for what you use. Sound like an free market idea I know but why should low usage users offset high usage users. In these times most people espouse the reduction of water usage for the benefit of humanity. With my usage history I feel that my efforts to conserve water are not being rewarded.

When Aqua purchased Darlington water it did so with full knowledge of the existing infrastructure. Adding the refurbished water tower along with the other capital improvements documented was a decision made not by the residents but by Aqua. There was no public forum to discuss whether the residents would be willing to remit added monies for any additions to the water system. While the increase in water pressure is nice, I doubt whether anyone would agree the value of their service had doubled , or in some cases tripled.

I ask that you consider the residents in this small community and the impact your decision will cause.

I want to let the IURC know that some nearby town residents only pay \$8.00 for 2000 gal lons minimum usage per month, with rates from 2000-10000 gallon saround \$5.00 per thousand. When this town added a second water tower and some new lines,rates were raised by just a few dollars, not this outlandish request by Aqua. Why does Aqua need \$8.00 for their proposed usage above minimums? Is this water of better quality than other areas?

I can't even drink the water out of my tap because the chlorine level is so high. The fumes permeate the air just turning the tap on. Why should the residents pay so much for water when it is not even palatable. Last spring I took some of my water in a jug with me to work . My applicator(I drove a tender truck) didnt have anything to drink so I offered him some water from my jug. He spit it out and complained of the taste. If he cant even drink it once how are the residents suppose to live with this

2/16/2009

inferior product.

Recouping the investment Aqua made is inevitable. I just request that the IURC consider the financing rates available in this economic time. The Fed rate is 0%. With this in mind stretching the payback period to 10 of 15 years would not hurt Aqua and would greatly help the citizens of Darlington. Aqua is already receiving depreciation tax deductions on this investment.

As to Aqua and their contention that rates should increase because it's been several years since the last rate increase: Previous owners didn't see the need for increasing rates.

As a monopoly service where residents are subject to very limited options; I feel that the residents of Darlington are losing their ability to reside in this small community if you allow this absurd rate structure to pass. I know of no other industry where rates can double, or triple in such a short time and would hope that you agree with me and deny the new rate structure proposed by Aqua.

Concerned Resident,

Dennis Lough

INDIANA UTILITY REGULATORY COMMISSION PUBLIC FIELD HEARING

February 2, 2009

IURC CAUSE NO. 43609-U

IN RE THE MATTER OF THE PETITION OF AQUA INDIANA, INC. DARLINGTON WATER
DIVISION FOR A NEW SCHEDULE OF RATES AND CHARGES

If you would like to comment for the record in this cause you must complete this form.
Oral and /or written testimony is welcome (both carry equal consideration).

(PLEASE PRINT)

NAME:

Catherine Lough

ADDRESS:

205 E MAIN DARLINGTON, INDIANA

PLEASE PROVIDE THE NAME OF ANY FIRM OR ASSOCIATION YOU ARE REPRESENTING:

DO YOU WISH TO VERBALLY TESTIFY? (Circle one)

YES

NO

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

(You may make both written and oral comments)

I feel that this is an extreme increase of our
billing. I live alone and usually use 3000 gallons or
less - this with ACTUALLY BEING AT HOME HALF OF
THE MONTH. WITH LOWERING BOTH THE USAGE AND
RAISING THE RATES PLUS PUTTING AN ADDITIONAL

ADDITIONAL COMMENTS MAY BE PLACED ON THE BACK OF THIS SHEET

Signature:

Catherine Lough

Date 2-10-09

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Public Records Act (Indiana Code 5-14-3-1, et seq.).

RATE FOR WATER USAGE OVER 3000 gallons
THE WATER COMPANY IS GETTING EACH
RESIDENT OF DARLINGTON 3 DIFFERENT
WAYS.

I WAS AT THE TOWN MEETING WHEN
DISCUSSIONS WERE GOING ON ABOUT THE SALE
OF THE WATER COMPANY. AQUA INDIANA KNEW
AT THE TIME THERE WERE SEVERAL
UPGRADES TO BE MADE TO THE INFA-STRUCTURE
OF DARLINGTON. IE - water hydrants - issues with
water pressures around town.

I FEEL THAT IF AN INCREASE NEEDS TO
BE MADE FOR THE MONTHLY CHARGES THERE SHOULD
NOT BE A LOWERING IN THE AMOUNT OF WATER
USAGE. THIS TAKES IT TO OVER A 200%
INCREASE AT A TIME WHEN THE POPULATION
OF DARLINGTON IS DECREASING.

THANK YOU FOR YOUR TIME IN READING THIS.

Cathy Lee

INDIANA UTILITY REGULATORY COMMISSION PUBLIC FIELD HEARING

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IN RE THE MATTER OF THE PETITION OF AQUA INDIANA, INC. DARLINGTON WATER
DIVISION FOR A NEW SCHEDULE OF RATES AND CHARGES

*If you would like to comment for the record in this cause you must complete this form.
Oral and /or written testimony is welcome (both carry equal consideration).*

(PLEASE PRINT)

NAME:

ADDRESS:

PLEASE PROVIDE THE NAME OF ANY FIRM OR ASSOCIATION YOU ARE REPRESENTING:

DO YOU WISH TO VERBALLY TESTIFY? (Circle one)

YES

☒ NO

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

(You may make both written and oral comments)

I Don't know of anyone in
Darlington that had a 50% or
higher increase in their salary

Aqua knew the state condition of what they
should have

ADDITIONAL COMMENTS MAY BE PLACED ON THE BACK OF THIS SHEET

Signature:

Date

2-2-09

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Public Records Act (Indiana Code 5-14-3-1, et seq.).

INDIANA UTILITY REGULATORY COMMISSION PUBLIC FIELD HEARING

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IN RE THE MATTER OF THE PETITION OF AQUA INDIANA, INC. DARLINGTON WATER
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If you would like to comment for the record in this cause you must complete this form.
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(PLEASE PRINT)

NAME: SUSAN M^CCOLLUM

ADDRESS: ~~P.O. Box~~ 406 S. FRANKLIN P^Ho n

PLEASE PROVIDE THE NAME OF ANY FIRM OR ASSOCIATION YOU ARE REPRESENTING:

DO YOU WISH TO VERBALLY TESTIFY? (Circle one)

YES

NO

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

(You may make both written and oral comments)

would like to stay at 6,000 gal. usage a month
that we currently receive instead of lowering it to
3,000.
its not a 100% its 4x

ADDITIONAL COMMENTS MAY BE PLACED ON THE BACK OF THIS SHEET

Signature: Susan M^CCollum

Date 2.2.09

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Public Records Act (Indiana Code 5-14-3-1, et seq.).

Dec. 15, 2008
American Legion Post 302
PO Box 43 RAP ATTACHMENT
201 S. 52 CAUSE NO. 43609-U
Darlington, S.C. 29548 PAGE 25 OF 53

Dear Sir;

I am writing this request for the American Legion Post 302.

We know that an increase may be needed, but we feel that this increase is too much. I am enclosing a copy of their proposed rate increase and also a copy of our water bill.

As you can see their highest increase is 191%, but our bill for the same amount of water at the new rate would be 287.98% higher.

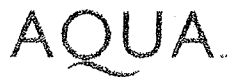
They say that their increase is 127% on \$147,000. Then they were operating on \$115,748, making their income now 262,748.00

Capital investments of around \$600,000.00 they could pay this off in 6 years.

increase 147,000 - 100,000 x 6 yrs. = 600,000. This would leave 47,000 to go on operating expenses each yr.

115,748 + 47,000 = 162,748 an increase of 40.6%.

Thank You,
Max Lough
finance officer of
American Legion
Post 302



DATE: November 17, 2008
TO: Customers of Aqua Indiana's Darlington Water Division
FROM: Tom Bruns, Vice President and Regional Manager
SUBJECT: Proposed Rate Increase

On November 14, 2008, the Darlington Water Division of Aqua Indiana, Inc. ("Aqua") filed with the Indiana Utility Regulatory Commission (the "Commission") an application to increase and establish new monthly and non-recurring rates and charges. Aqua has owned the water utility since November 2006 and has recently completed major improvements it had planned when it purchased the water system including:

- a 100,000 gallon elevated tank constructed along State Road 47 which provides increased water storage and improved fire protection capability;
- 2,700 feet of new 8-inch water main installed in the system;
- and eight new high-capacity fire hydrants to better serve the utility's 322 customers.

This is the first rate request since 1991 (17 years) and is necessary to recover increased operating expenses and more than \$600,000 of capital investments that were made to improve water quality and service reliability. The company's recent capital investments equate to \$1,875 per customer.

The new monthly rates and charges Aqua has proposed to the Commission are designed to increase operating revenues by approximately \$147,000, or 127 percent. A breakdown of this proposed revenue increase by type of service is as follows:

Type of Service	Proposed Revenue Increase	Increase in Proposed Revenue
5/8 and 3/4 inch meter	\$126,275	128%
1 inch meter*	\$4,613*	74%*
1 1/2 inch meter	\$4,403	144%
2 inch meter	\$3,372	191%
Fire Protection	\$8,343	141%

* Affected by reallocation of two 2-inch meters to 1-inch meter size.

The proposed new monthly rates and charges also reflect a reduction in the minimum water allowance used for calculating a customer's monthly bill from 6,000 to 3,000 gallons per month. Under the proposed new rates and charges, the monthly bill for a customer with a 5/8 inch or 3/4 inch meter receiving 3,000 gallons (the maximum monthly allowance under the proposed rates) will increase from \$22.97 per month to \$46 per month, a 100 percent increase. The proposed cost for each 1,000 gallons above 3,000 and less than 20,000 gallons is \$7.85 or less than a penny (\$.008) per gallon.

$$\begin{array}{r} 115,748 \\ +147,000 \\ \hline 262,748 \end{array} \div 322 = 815.99 \div 12 = 67.99 \text{ per customer per year}$$



Aqua also is requesting authority to increase the non-recurring fees and charges it collects from customers and to implement a new "Returned Check Fee" and "Late Fee." The increased and new fees and charges are as follows:

Tap Charges:

Connection Size	Short-Side Tap	Long-Side Tap
3/4 inch	\$1,020	\$1,360
1 inch	\$1,085	\$1,435
1 = 1/2 inch	\$1,840	\$2,545
2 inch	\$2,005	\$2,765
Larger than 2 inch	Actual Cost	Actual Cost

Disconnect/Reconnect Fee: \$45
Returned Check Charge: \$35
Late Fee: 2 percent per month of past due balance

Aqua filed its application for a change in its rates and charges under IC 8-1-2-61.5 and 170 IAC 14-1 in order to avoid the substantial costs of a hearing before the Commission. A public hearing by the Commission may be held, however, if:

- (i) any public or municipal corporation;
- (ii) ten (10) individuals, firms, corporations, or associations;
- (iii) ten (10) complainants of all or any of the Utility's rate classes affected by the proposed change in rates and charges; or
- (iv) the Indiana Office of Utility Consumer Counselor;

requests a formal public hearing by filing a written signed request with the Secretary, Indiana Utility Regulatory Commission, 101 W. Washington Street, Suite 1500E, Indianapolis, Indiana 46204. The written request must be received by the Commission within forty (40) days of the date specified above upon which Aqua's application for a change to its rates and charges was filed. There likely will be no hearing in the absence of such a written request.

new rate for 6500 gals.

$$3000 : 46.00$$

$$3500 \times 7.85 \text{ per } 1,000 \text{ gal} = 27.48$$

$$\begin{array}{r} 73.48 \\ 5.14 \\ \hline 78.62 \end{array} - 27.30 = 51.32 = \text{an increase of } 282.98\%$$

INDIANA UTILITY REGULATORY COMMISSION PUBLIC FIELD HEARING

February 2, 2009

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IN RE THE MATTER OF THE PETITION OF AQUA INDIANA, INC. DARLINGTON WATER
DIVISION FOR A NEW SCHEDULE OF RATES AND CHARGES

*If you would like to comment for the record in this cause you must complete this form.
Oral and /or written testimony is welcome (both carry equal consideration).*

(PLEASE PRINT)

NAME: ROYCE FOSTER

ADDRESS: PO BOX 177 DARLINGTON, IN 47940

PLEASE PROVIDE THE NAME OF ANY FIRM OR ASSOCIATION YOU ARE REPRESENTING:

DO YOU WISH TO VERBALLY TESTIFY? (Circle one)

YES

NO

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

(You may make both written and oral comments)

IURC
PUBLIC'S

EXHIBIT NO.

22-09

DATE

REPORTER

ADDITIONAL COMMENTS MAY BE PLACED ON THE BACK OF THIS SHEET

Signature: 

Date 02/04/09

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INDIANA UTILITY REGULATORY COMMISSION PUBLIC FIELD HEARING

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IN RE THE MATTER OF THE PETITION OF AQUA INDIANA, INC. DARLINGTON WATER
DIVISION FOR A NEW SCHEDULE OF RATES AND CHARGES

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(PLEASE PRINT)

NAME: Max Lough
5411 N. 800W Thoratowa

ADDRESS: on behalf of the American Legion
finance officer 201 S. St Darlington, Ia

PLEASE PROVIDE THE NAME OF ANY FIRM OR ASSOCIATION YOU ARE REPRESENTING:

47940

DO YOU WISH TO VERBALLY TESTIFY? (Circle one)

YES

NO

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

(You may make both written and oral comments)

I wrote a letter to the Indiana Utility
Regulatory Commission on Dec. 15, 2008

ADDITIONAL COMMENTS MAY BE PLACED ON THE BACK OF THIS SHEET

Signature: Max Lough

Date 2-02-09

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Public Records Act (Indiana Code 5-14-3-1, et seq.).

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IN RE THE MATTER OF THE PETITION OF AQUA INDIANA, INC. DARLINGTON WATER
DIVISION FOR A NEW SCHEDULE OF RATES AND CHARGES

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Oral and /or written testimony is welcome (both carry equal consideration).*

(PLEASE PRINT)

NAME: Ed Deck

ADDRESS: 166 Harrison St

PLEASE PROVIDE THE NAME OF ANY FIRM OR ASSOCIATION YOU ARE REPRESENTING:

John Deck - Action Realty Group

DO YOU WISH TO VERBALLY TESTIFY? (Circle one) YES NO

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

(You may make both written and oral comments)

ADDITIONAL COMMENTS MAY BE PLACED ON THE BACK OF THIS SHEET

Signature: Ed Deck Date 2-2-09

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INDIANA UTILITY REGULATORY COMMISSION PUBLIC FIELD HEARING

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DIVISION FOR A NEW SCHEDULE OF RATES AND CHARGES

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(PLEASE PRINT)

NAME: Judy Anderson - Town Clerk Treasurer

ADDRESS: 205 W. Harrison St, Darlington

PLEASE PROVIDE THE NAME OF ANY FIRM OR ASSOCIATION YOU ARE REPRESENTING:

DO YOU WISH TO VERBALLY TESTIFY? (Circle one)

YES

NO

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

(You may make both written and oral comments)

ADDITIONAL COMMENTS MAY BE PLACED ON THE BACK OF THIS SHEET

Signature: Judy Anderson

Date: 2/2/09

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INDIANA UTILITY REGULATORY COMMISSION PUBLIC FIELD HEARING

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DIVISION FOR A NEW SCHEDULE OF RATES AND CHARGES

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(PLEASE PRINT)

NAME: Betty Smith

ADDRESS: 205 S. Madison St Darlington

PLEASE PROVIDE THE NAME OF ANY FIRM OR ASSOCIATION YOU ARE REPRESENTING:

DO YOU WISH TO VERBALLY TESTIFY? (Circle one)

YES

NO

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

(You may make both written and oral comments)

ADDITIONAL COMMENTS MAY BE PLACED ON THE BACK OF THIS SHEET

Signature: _____ Date _____

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INDIANA UTILITY REGULATORY COMMISSION PUBLIC FIELD HEARING

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IN RE THE MATTER OF THE PETITION OF AQUA INDIANA, INC. DARLINGTON WATER
DIVISION FOR A NEW SCHEDULE OF RATES AND CHARGES

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(PLEASE PRINT)

NAME: DARREN L. CEVELA

ADDRESS: 510 SOUTH ST. DARLINGTON, IN

PLEASE PROVIDE THE NAME OF ANY FIRM OR ASSOCIATION YOU ARE REPRESENTING:

DO YOU WISH TO VERBALLY TESTIFY? (Circle one)

YES

NO

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

(You may make both written and oral comments)

ADDITIONAL COMMENTS MAY BE PLACED ON THE BACK OF THIS SHEET

Signature: _____ Date: _____

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INDIANA UTILITY REGULATORY COMMISSION PUBLIC FIELD HEARING

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IN RE THE MATTER OF THE PETITION OF AQUA INDIANA, INC. DARLINGTON WATER
DIVISION FOR A NEW SCHEDULE OF RATES AND CHARGES

*If you would like to comment for the record in this cause you must complete this form.
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(PLEASE PRINT)

NAME: Mary Lou Weliever

ADDRESS: P O Box 297 Darlington IN 47940

PLEASE PROVIDE THE NAME OF ANY FIRM OR ASSOCIATION YOU ARE REPRESENTING:

DO YOU WISH TO VERBALLY TESTIFY? (Circle one)

YES

NO

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

(You may make both written and oral comments)

ADDITIONAL COMMENTS MAY BE PLACED ON THE BACK OF THIS SHEET

Signature: Mary Lou Weliever

Date 2-2-09

Comments provided in this cause are considered public records pursuant to the Indiana Access to Public Records Act (Indiana Code 5-14-3-1, et seq.).

INDIANA UTILITY REGULATORY COMMISSION PUBLIC FIELD HEARING

February 2, 2009

RAP ATTACHMENT 2

CAUSE NO. 43609-U

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IURC CAUSE NO. 43609-U

IN RE THE MATTER OF THE PETITION OF AQUA INDIANA, INC. DARLINGTON WATER
DIVISION FOR A NEW SCHEDULE OF RATES AND CHARGES

*If you would like to comment for the record in this cause you must complete this form.
Oral and /or written testimony is welcome (both carry equal consideration).*

(PLEASE PRINT)

NAME: LARRY CAIN

ADDRESS: PO BOX 114 DARLINGTON

PLEASE PROVIDE THE NAME OF ANY FIRM OR ASSOCIATION YOU ARE REPRESENTING:

DARLINGTON FIRE DEPT INC & SELF

DO YOU WISH TO VERBALLY TESTIFY? (Circle one)

YES

NO

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

(You may make both written and oral comments)

ADDITIONAL COMMENTS MAY BE PLACED ON THE BACK OF THIS SHEET

Signature: Larry Cain

Date: 2-2-09

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INDIANA UTILITY REGULATORY COMMISSION PUBLIC FIELD HEARING

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IN RE THE MATTER OF THE PETITION OF AQUA INDIANA, INC. DARLINGTON WATER
DIVISION FOR A NEW SCHEDULE OF RATES AND CHARGES

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(PLEASE PRINT)

NAME: Ray M Conroy

ADDRESS: 303 Herndon

PLEASE PROVIDE THE NAME OF ANY FIRM OR ASSOCIATION YOU ARE REPRESENTING:

Myself

DO YOU WISH TO VERBALLY TESTIFY? (Circle one)

YES

NO

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

(You may make both written and oral comments)

I'm a single father who will move
out of darlington if you input this
water raise.

ADDITIONAL COMMENTS MAY BE PLACED ON THE BACK OF THIS SHEET

Signature: J M L Date 2-2-09

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Public Records Act (Indiana Code 5-14-3-1, et seq.).

m

INDIANA UTILITY REGULATORY COMMISSION PUBLIC FIELD HEARING

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IN RE THE MATTER OF THE PETITION OF AQUA INDIANA, INC. DARLINGTON WATER
DIVISION FOR A NEW SCHEDULE OF RATES AND CHARGES

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(PLEASE PRINT)

NAME: John Mc Roberts

ADDRESS: _____

PLEASE PROVIDE THE NAME OF ANY FIRM OR ASSOCIATION YOU ARE REPRESENTING:

DO YOU WISH TO VERBALLY TESTIFY? (Circle one) YES ☒ NO

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

(You may make both written and oral comments)

ADDITIONAL COMMENTS MAY BE PLACED ON THE BACK OF THIS SHEET

Signature: _____ Date: _____

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INDIANA UTILITY REGULATORY COMMISSION PUBLIC FIELD HEARING

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IN RE THE MATTER OF THE PETITION OF AQUA INDIANA, INC. DARLINGTON WATER
DIVISION FOR A NEW SCHEDULE OF RATES AND CHARGES

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(PLEASE PRINT)

NAME: Mike Smith

ADDRESS: _____

PLEASE PROVIDE THE NAME OF ANY FIRM OR ASSOCIATION YOU ARE REPRESENTING:

DO YOU WISH TO VERBALLY TESTIFY? (Circle one)

YES

NO

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

(You may make both written and oral comments)

ADDITIONAL COMMENTS MAY BE PLACED ON THE BACK OF THIS SHEET

Signature: _____ Date: _____

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INDIANA UTILITY REGULATORY COMMISSION PUBLIC FIELD HEARING

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IN RE THE MATTER OF THE PETITION OF AQUA INDIANA, INC. DARLINGTON WATER
DIVISION FOR A NEW SCHEDULE OF RATES AND CHARGES

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(PLEASE PRINT)

NAME: BARBARA FIDLER

ADDRESS: 608 W. Main St. Darlington, In 47940

PLEASE PROVIDE THE NAME OF ANY FIRM OR ASSOCIATION YOU ARE REPRESENTING:

DO YOU WISH TO VERBALLY TESTIFY? (Circle one)

YES

NO

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

(You may make both written and oral comments)

I don't have a problem with the increase if they leave
our gallons at 6,000. Otherwise I feel it is a double increase

ADDITIONAL COMMENTS MAY BE PLACED ON THE BACK OF THIS SHEET

Signature: Barbara Jo Fidler

Date 2-2-09

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Public Records Act (Indiana Code 5-14-3-1, et seq.).

INDIANA UTILITY REGULATORY COMMISSION PUBLIC FIELD HEARING

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IN RE THE MATTER OF THE PETITION OF AQUA INDIANA, INC. DARLINGTON WATER
DIVISION FOR A NEW SCHEDULE OF RATES AND CHARGES

If you would like to comment for the record in this cause you must complete this form.
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(PLEASE PRINT)

NAME: CATHY J. WELIEVER

ADDRESS: 403 S. MADISON ST DARLINGTON, IN. 47940

PLEASE PROVIDE THE NAME OF ANY FIRM OR ASSOCIATION YOU ARE REPRESENTING:

DO YOU WISH TO VERBALLY TESTIFY? (Circle one) YES

NO

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

(You may make both written and oral comments)

RAISING WATER RATES AND ALSO LOWER GALLONS IS NOT A FAIR
PROPOSITION. TRIPILING THE FORMER RATE IS ALSO NOT FAIR
THE NEW RATES WILL KEEP NEW PEOPLE FROM MOVING INTO
OUR SMALL TOWN.

ADDITIONAL COMMENTS MAY BE PLACED ON THE BACK OF THIS SHEET

Signature: Cathy J. Weliever Date 2-2-09

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INDIANA UTILITY REGULATORY COMMISSION PUBLIC FIELD HEARING

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IN RE THE MATTER OF THE PETITION OF AQUA INDIANA, INC. DARLINGTON WATER
DIVISION FOR A NEW SCHEDULE OF RATES AND CHARGES

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(PLEASE PRINT)

NAME: Justin & Stephanie Haderle

ADDRESS: 504 S Madison Darlington In 47940

PLEASE PROVIDE THE NAME OF ANY FIRM OR ASSOCIATION YOU ARE REPRESENTING:

DO YOU WISH TO VERBALLY TESTIFY? (Circle one)

YES

NO

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

(You may make both written and oral comments)

I can barley make all of my payments that I have now
my husband has no job if I am lucky I make 190.00 a week
I have 3 kids that need food and things to keep them healthy
and now you want me to pay more some people just can't make it
you want me to pay more for less

ADDITIONAL COMMENTS MAY BE PLACED ON THE BACK OF THIS SHEET

Signature: Stephanie Date 2-2-09

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INDIANA UTILITY REGULATORY COMMISSION PUBLIC FIELD HEARING

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IN RE THE MATTER OF THE PETITION OF AQUA INDIANA, INC. DARLINGTON WATER
DIVISION FOR A NEW SCHEDULE OF RATES AND CHARGES

If you would like to comment for the record in this cause you must complete this form.
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(PLEASE PRINT)

NAME: Albert L Lowery

ADDRESS: Technocek Trailer Park Darlington

PLEASE PROVIDE THE NAME OF ANY FIRM OR ASSOCIATION YOU ARE REPRESENTING:

DO YOU WISH TO VERBALLY TESTIFY? (Circle one)

YES

☒ NO

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

(You may make both written and oral comments)

That much of an increase is impossible for our family
along with the sewer increases I guess we might have to
move in the near future

ADDITIONAL COMMENTS MAY BE PLACED ON THE BACK OF THIS SHEET

Signature: Albert L Lowery

Date 2-2-09

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Public Records Act (Indiana Code 5-14-3-1, et seq.).

INDIANA UTILITY REGULATORY COMMISSION PUBLIC FIELD HEARING

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IN RE THE MATTER OF THE PETITION OF AQUA INDIANA, INC. DARLINGTON WATER
DIVISION FOR A NEW SCHEDULE OF RATES AND CHARGES

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(PLEASE PRINT)

NAME: Lori Pearson

ADDRESS: P.O. Box 253

PLEASE PROVIDE THE NAME OF ANY FIRM OR ASSOCIATION YOU ARE REPRESENTING:

DO YOU WISH TO VERBALLY TESTIFY? (Circle one)

YES

NO

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

(You may make both written and oral comments)

Please don't lower the gallons from 6,000 to 3,000. With
a family of 3 it's impossible to use less than 5,000 gallons.
This months bill ~~had~~ wasn't read in the normal 30 to 31 it was
read in 34 days which caused us to go over our limit. That's not fair for
people trying to stay under the gallons allowed.

ADDITIONAL COMMENTS MAY BE PLACED ON THE BACK OF THIS SHEET

Signature: Lori Pearson Date 2-2-09

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Public Records Act (Indiana Code 5-14-3-1, et seq.).

2/12/09

43609-4

RAP ATTACHMENT 2

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Dear Indiana O.U.C.C.,

My name is Maxine Burge and I reside at 406 West St. Darlington, Indiana 47940. This property has been in my family since W.W.II. I have resided here since 1969. I am 85 years old and barely survive on a fixed income. Making ends meet are so tight that my daughter and my grandchildren pay a utility bill for me as a Christmas present. I am extremely concerned about the water rate and other utilities increasing, as I can't make it now without my families help.

The economy being what it is my family that helps me has taken cuts in pay and is at risk of loosing their jobs. I can't afford anymore increases. I really don't know how I can make ends meet.

Please help us not have another increase. Thank you for your consideration.

Sincerely,

Maxine Burge

Maxine Burge

B

M Burge
PO Box 234
Darlington, IN 47940-0234

Daniels, Sandy

43609

From: UCC Consumer Info
Sent: Tuesday, February 17, 2009 7:15 AM
To: Daniels, Sandy
Subject: FW: website complaint form inquiry

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CAUSE NO. 43609-U
PAGE 45 OF 53

-----Original Message-----

From: Ruth L Teague [mailto:r_teague@yahoo.com]
Sent: Monday, February 16, 2009 12:48 PM
To: UCC Consumer Info
Subject: website complaint form inquiry

name: Ruth L Teague
email: r_teague@yahoo.com
address: 104 E Harrison
city: Darlington
state: IN
zip: 47940
county_residence: Montgomery
phone: 765-794-0259
evening_phone:
other_phone:
time_to_call: afternoon
utility_company: Aqua IN-Darlington
account_name: No
whos_account_name: Rick Teague
account_address:
whos_account_address: PO Box 161 Darlington
problem: IURC Cause No.: 43609-U

Since all this work has been done, my water pressure is actually worse. It wasn't good to start with and now is is worse.

The rate hike is ridiculous!! They claim it is 100%, but they must think this is a town of fools because at a minimum it is a 200% increase. With the charts they had displayed at the field hearing on February 2nd, if no one goes over or writes a bad check, Aqua IN will be bringing in \$189708/yr which means they will have the total paid off in 3 years and 3 months. It sounds to me as if they are in a hurry to recoup their money so they can sell us again. They need to leave the minimum amount as 6,000 gallons and maybe a gradual increase in the rate over at least 5 years. The citizens of Darlington have already been hit with an enormous utility increase in our sewer rates. Before the end of this year, I will be paying \$86/month, when that used to be the total for my elec/sewage/trash. That repair was required by the state. Aqua did this on their own, so why the citizens of Darlington are being forced to foot the bill is beyond me. This reeks of Corporate waste the likes of which has already put this nation in this economic crisis. With more and more folks losing their jobs and homes, how do they expect us to pay anyways? Thank you for your time!

Respectfully,

Ruth Teague

contact_company: Yes

what_company_done: We had a field hearing at the American Legion in Darlington on the 2nd of February.

what_want_oucc_todo: Add this statement to those taken the night of the field hearing.

FIELDS NOT DEFINED IN THE TEMPLATE FOLLOW

H36009-U

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Daniels, Sandy

From: Haeny, Kathleen on behalf of UCC Consumer Info
Sent: Thursday, January 22, 2009 9:34 AM
To: Daniels, Sandy
Subject: FW: Darlington Indiana water increase

Darlington comments

From: Debbie Perkins [mailto:honeybear8162002@gmail.com]
Sent: Thursday, January 22, 2009 8:43 AM
To: UCC Consumer Info
Subject: Darlington Indiana water increase

To Whom it may concern,
Mr and Mrs Perkins
Physical address is 401 W Harrison Darlington, IN 47940
Mailing address is PO BOX 348 Crawfordsville, IN 47933

It is bad enough that they charge 42.00 a month on our electric bill for a family of five for sewer usage. Now the town wants to raise our water bill to 60.00 + dollars a month. I to have noticed an increase from around 32.00 a month to around 65.00. So they have already done this without your approval. At least that is the way it seems to me. In today's economy we as consumers can not afford anymore rate increases in anything. We live paycheck to paycheck as it is. We are not rich by no means even though we both work. If this is approved there is a possibility that people may end up with out water service, how are those people who are in dire situations and unemployed and struggling suppose to take showers, do laundry, wash dishes, cook meals. The list is endless for what we use and need water for.

They claim that the town is low cost electric my electric bill without including the trash pick up and sewer ranges anywhere from 165 to 200 a month. This is with the energy saving light bulbs and keeping the lights turned off when not needed. In the spring and summer unless it is raining we do our best to not use our dryer to keep that bill as low as possible. I use a clothesline to dry clothes. If the water goes up then that is 30 dollars that can not be paid to the electric bill or as the gentlemen put it in the paper to put food on the table.

In my opinion the quality of the water is still very poor. It is hard and is full of lime. Taste horrible too. Water pressure is better though. Why would we want to pay more for water that is poor quality that is not even fit to drink.

Please take this information into consideration. People can not afford any more than what they are already doing. The rich want to get richer while us working class just keep getting poorer. Yes I understand that it takes money to fix things. I am very well aware of that. But 30 plus dollars per household is ridiculous. A 5.00 dollar per house hold I could understand but not 30.00.

Thank you sincerely,
Mr and Mrs Perkins.

1/22/2009

43609-U

RAP ATTACHMENT 2
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February 11, 2009

Governor Daniels
200 W Washington Street
Indianapolis, IN 46204

Dear Governor,

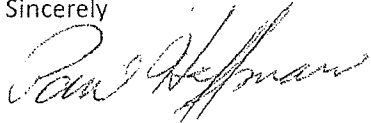
In your victory speech election night you asked the general public to tighten down their seat belts because this could be a long rough ride. I have no problem cutting back on a few things to weather the storm. But when I go to a public meeting to hear about a rate increase for my water bill in Darlington, IN and find you have sent the IURC with a request to raise my bill by 300% base on a rate increase and reduction of minimum, I feel this government agency is not upholding your request to tighten down their seat belts.

After the meeting the attorney who is to represent the community of Darlington told us the community only had two options for the rate increase, which indicated to me the decision had been made prior to the meeting and their were just holding the meeting to fulfill the requirements of the law.

The small communities throughout the state are having a hard time enticing people to become residents because of the high utility rate already. With this increase the problem will be magnified. I would hate to see more bankrupt home setting ideal and not paying property tax to the state.

Please for the good of the state's economy let the IURC know this water rate increase is extremely high and will add additional burdens to the layoff workers and to elder individuals who have a limited income.

Sincerely



Paul Hoffman

Paul Hoffman
PO Box 266
Darlington, IN 47940

Daniels, Sandy

From: Haeny, Kathleen on behalf of UCC Consumer Info
Sent: Thursday, January 22, 2009 10:56 AM
To: Daniels, Sandy
Subject: FW: IURC caus #43609-U

Darlington comments

From: Paula Green [mailto:pgreen@nm.k12.in.us]
Sent: Thursday, January 22, 2009 10:12 AM
To: UCC Consumer Info
Subject: IURC caus #43609-U

To whom it may concern, I am a resident of Darlington and my home is right by the new water tower. Since they have installed the water tower I have seen no improvements. I still have low water pressure and all that has changed is the dirt piles all over town that were never taken care of. We are barely getting by right now the way it is. My husbands hours have been cut and so have mine. Our sewage bill has currently been doubled and is now around \$65. If they raise the water I will not be able to afford it. I can understand a slight raise, but think the raise they are suggesting is ridiculous. I think they should reconsider. We have several empty homes in our town. Some of them foreclosures and have been for sale for a long time. People are going to see this and not even consider moving to our town. I know if in the future I decide to move I will consider the cost of utilities. I hope you consider the economy and how a lot of people are already hurting financially. I hope this raise is not approved. Like I said, I can see a raise but not this extreme! Thank you for your time.

Paula Green
403 South St.
Darlington, IN 47940
(765)794-0009

Thanks, Paula

INDIANA UTILITY REGULATORY COMMISSION PUBLIC FIELD HEARING

February 2, 2009

IURC CAUSE NO. 43609-U

IN RE THE MATTER OF THE PETITION OF AQUA INDIANA, INC. DARLINGTON WATER
DIVISION FOR A NEW SCHEDULE OF RATES AND CHARGES

If you would like to comment for the record in this cause you must complete this form.
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(PLEASE PRINT)

NAME: Heather Christman

ADDRESS: 102W Harrison St PO Box 574

PLEASE PROVIDE THE NAME OF ANY FIRM OR ASSOCIATION YOU ARE REPRESENTING:

DO YOU WISH TO VERBALLY TESTIFY? (Circle one) YES NO

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

(You may make both written and oral comments)

This is not a 100% increase This is a 200%
increase. The reason I say this is because Not only
are you doubling the money ~~int~~ you are ~~cutt~~
cutting the allowed gallons in half. (ex old rates
6,000 gal for 22.97 proposed rates 3,000 for 46.00) →

ADDITIONAL COMMENTS MAY BE PLACED ON THE BACK OF THIS SHEET

Signature: Heather Christman Date 2/2/09

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Public Records Act (Indiana Code 5-14-3-1, et seq.).

I do understand the need for a increase. But lets step Back and look at the economy! With so many Business and factories going under in Montgomery county and our unemployment rates being among the highest in Indiana.

Do you really feel that it is smart to make that big of a increase at this time.

INDIANA UTILITY REGULATORY COMMISSION PUBLIC FIELD HEARING

February 2, 2009

IURC CAUSE NO. 43609-U

IN RE THE MATTER OF THE PETITION OF AQUA INDIANA, INC. DARLINGTON WATER
DIVISION FOR A NEW SCHEDULE OF RATES AND CHARGES

*If you would like to comment for the record in this cause you must complete this form.
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(PLEASE PRINT)

NAME: Catherine Lough

ADDRESS: 205 E MAIN DARLINGTON, INDIANA

PLEASE PROVIDE THE NAME OF ANY FIRM OR ASSOCIATION YOU ARE REPRESENTING:

DO YOU WISH TO VERBALLY TESTIFY? (Circle one) YES

NO

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

(You may make both written and oral comments)

I feel that this is an extreme increase of our
billing. I live alone and usually use 3000 gallons or
less - this with ACTUALLY BEING AT HOME HALF OF
THE MONTH. WITH LOWERING BOTH THE USAGE AND
RAISING THE RATES PLUS PUTTING AN ADDITIONAL

ADDITIONAL COMMENTS MAY BE PLACED ON THE BACK OF THIS SHEET

Signature: Catherine Lough Date 2-10-09

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RATE FOR WATER USAGE OVER 3000 GALLONS
THE WATER COMPANY IS GETTING EACH
RESIDENT OF DARLINGTON 3 DIFFERENT
WAYS.

I WAS AT THE TOWN MEETING WHEN
DISCUSSIONS WERE GOING ON ABOUT THE SALE
OF THE WATER COMPANY. AQUA INDIANA KNEW
AT THE TIME THERE WERE SEVERAL
UPGRADES TO BE MADE TO THE INFRA-STRUCTURE
OF DARLINGTON. IE - WATER HYDRANTS - ISSUES WITH
WATER PRESSURES AROUND TOWN.

I FEEL THAT IF AN INCREASE NEEDS TO
BE MADE FOR THE MONTHLY CHARGES THERE SHOULD
NOT BE A LOWERING IN THE AMOUNT OF WATER
USAGE. THIS TAKES IT TO OVER A 200%
INCREASE AT A TIME WHEN THE POPULATION
OF DARLINGTON IS DECREASING.

THANK YOU FOR YOUR TIME IN READING THIS.

Cathy Lee